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## Your travel insurance policy details

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**From** bikmo@rockinsurance.com <bikmo@rockinsurance.com>

**Date** Sun 11/05/2025 12:52

**To** lee.killestein@outlook.com <lee.killestein@outlook.com>



## Travel Insurance

### Your Travel Insurance Policy Certificate



**Hi Lee,**

Thanks for purchasing your travel insurance with us, you're all set for your next holiday!

In this policy certificate you'll find links to download your policy documents and the details of your insurance policy. Please read through all the documents and details to make sure they're correct and you've selected the right cover for you.

If you need to make any changes or have any questions, call us as soon as possible on [01293 855 944](tel:01293855944).

Don't forget to take this certificate on holiday with you.

## Your Travel Insurance Certificate

This is your travel insurance certificate, you can print it off and take it on holiday with you. If you'd like a copy posted to you, please call us on [01293 855 944](tel:01293855944).

## Policy Information

|                            |                                     |
|----------------------------|-------------------------------------|
| <b>Policy number</b>       | ABK113757739                        |
| <b>Trip type</b>           | Single Trip                         |
| <b>Cover level</b>         | Standard                            |
| <b>Geographical limits</b> | Europe                              |
| <b>Date issued</b>         | 11/05/2025                          |
| <b>Policy starts</b>       | 18/06/2025                          |
| <b>Policy ends</b>         | 10/07/2025                          |
| <b>Cover options</b>       | None Selected                       |
| <b>Policyholder</b>        | Lee Killestein                      |
| <b>No. of insured</b>      | 1                                   |
| <b>Address</b>             | 48 Ravensdale Road<br>West Midlands |
| <b>Postcode</b>            | CV2 5GQ                             |
| <b>Contact tel. no.</b>    | 07760476170                         |
| <b>All insured</b>         | Mr Lee Killestein                   |

## Payment Information

|                                    |                |
|------------------------------------|----------------|
| Travel premium                     | £ 55.37        |
| Travel Insurance Premium Tax (IPT) | £ 11.07        |
| <b>Payment total</b>               | <b>£ 66.44</b> |



## Contact numbers for claims and medical screening

Please be ready to quote your name and Policy Number as detailed above.

### Medical assistance

If you need Emergency Medical Assistance abroad or need to cut short your trip, please call [+44 \(0\) 2045 179 878](tel:+44(0)2045179878).

### Travel claims

If you need to make a claim please call [02045 179 878](tel:02045179878).

### Medical screening

If you need to make a change or want to declare your medical conditions over the phone, please call [01293 855 855](tel:01293855855).

## Documentation



### Policy Wording

[Download](#)



### Terms of Business

[Download](#)



### Insurance Product Information Document

[Download](#)



## 24/7 doctor access is included with your travel insurance

Your Bikmo Travel Insurance gives you access to an English-speaking doctor 24/7, while you're on your trip.

You can book a video or phone appointment with a doctor from the app at any time, day or night. Please have your access code ready – it's UK0320.

So you don't have to spend your holiday in a hospital waiting room – and you can feel confident you'll get medical care whenever you need it.

A doctor is just a call or click away. Just click below to download the Doctor Please! app.



## Important information about your policy

We intend to rely on the information that you have provided when assessing whether any claim you need to make is valid. You should therefore ensure that you are eligible for cover under this policy by reading your policy wording in full, paying particular attention to:

- The territorial limits;
- Your country of residence when you purchased the policy;
- Information on whether any pre-existing medical conditions are covered and what you have to do to obtain cover;
- Limits for the duration of travel- cover is provided for the period of the trip and finishes when your trip ends, as detailed above;
- The cover you have purchased; and
- Any significant exclusions.

If you would like to understand how ROCK handles your data please see our [Privacy Notice](#).

This policy is underwritten by Inter Partner Assistance S.A., which is part of the AXA Group.

Inter Partner Assistance S.A. is authorised and regulated by the National Bank of Belgium, with a registered head office at Boulevard du Régent 7, 1000 Brussels,

Belgium. Authorised by the Prudential Regulation Authority (firm reference number 202664). Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority.

Inter Partner Assistance S.A. UK branch office address is 106-118 Station Road, Redhill, RH1 1PR.

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